

THE COMPUTER CORNER

No. 278: AT&T Domain Email

Guest Author: Gregg Lengling, W9DHI
w9dhi@att.net

Regular author and editor: Stan Kaplan, WB9RQR
715 N. Dries Street, Saukville, WI 53080-1664
wb9rqr@gmail.com

(Gregg sent this out as a general message to those on the Ozaukee Radio Club mailing list, and I thought it was terrific information that no one should miss. Since there are a significant number of non-ORC members who read the ORC Newsletter each month, I asked his permission to reprint it here, hoping it would reach a few more people. So, thank you Gregg for the good guidance! Edited a bit for punctuation. Stan)

Many people have ignored warnings over the last 3 years that Client Email needs to move to a secure key instead of a password. So if you have any of the AT&T email domains (ameritech.net, att.net, sbcglobal.net, etc.) and use Client Email, your email could stop working at anytime because of failed attempts to access or hackers trying to access and causing the multiple attempt lock outs. Here's how to set up Secure Key.

To test if you need a SECURE MAIL KEY please do the following:

1. Test all your devices to validate you are unable to get your email.
2. Go to www.yahoo.com and login with your email account as your account and your email password as your password. You should be able to login. Go to the email and you should be able to see all your emails through their web portal.
3. If yes to #1 and #2 above, go to www.att.com and login with the same account and password as above . If you have a different login pair, you can try it.
4. Once logged in, click on your name in the upper right hand corner (exactly where you see it depends somewhat on the browser) and select Manage Profile.
5. Click on Sign-In Info.
6. Scroll down. There should be a secure Mail Key box, click on it.
7. Get the key and use it as your new email password for 3rd party applications like Outlook, IOS, Thunderbird, etc. Note: The key will look like 18 random lowercase letters.

I hope this helps. Gregg, W9DHI